

IQAC
Bethune College
Report of Students' Feedback Analysis
2020-21

No. of respondents (From UG Final Semester Students):

Arts: 203 (including Economics)

Date of Feedback : from 17.08.21 to 25.08.21 (Online , through Google forms)

A. Your Opinion about the COLLEGE:

- The natural environment and security arrangement of the College remains one of the major points of strength of the institution.
- However the classrooms could be increased in number and should be kept clean.
- Most of the students have expressed gross dissatisfaction over cleanliness of toilets and general standards of hygiene and sanitization. A good number of students feel that the existing toilets need to be renovated and the total number of toilets should be increased.
- There is further scope for improvement in providing drinking water facilities to the students.

B. Your Opinion about your DEPARTMENT:

Arts (non-Lab based):

- Most of the students are happy with the help they get from departmental Seminar Library. Students of Political Science have requested for the latest edition of books.
- Students in general (both the streams) are pleased about interaction with their Parents/ Guardians and the care taken by the teachers.

C. Your Opinion regarding help outside the class:

- Majority of students have indicated that they get good help from teachers outside class.
- They are happy with the academic counselling, tutorials and special classes arranged by the departments.
- Most students cherish the help they get from seminars and/ or invited lectures organized in the department. Students are satisfied with the extent and scope of educational tours. However students of the department of English and History have requested for regular educational tours.
- Some students have expressed the need for better facilities of personal and psychological counseling.
- Some departments suggested that further improvement in the use of teaching-learning aids in classroom can help them learn better.

D. Your Opinion regarding COLLEGE LIBRARY

- In general, the students have expressed their satisfaction regarding the availability of books and journals in the College library. However, students of the Hindi department have requested for more books related to the syllabus.
- Support from Librarian and library staff is up to the mark.
- However, computer along with internet facility may be improved.

- Students from the English department has requested for a dust-free airy library and better seating arrangement.

E. Your Opinion about COLLEGE ADMINISTRATION

- Majority of students hold positive opinion about College administration and the anti-ragging procedure prevailing in the College.
- However, some departments have expressed dissatisfaction regarding the marks awarded to them in CU online examinations (evaluated internally by the college). This is because of high marks being awarded by other colleges and the students apprehend they might not be able to get admission in many universities where admission tests are not being held.
- Almost all of them point out that their teachers are extremely concerned about their attendance.
- Authority's concern about their welfare and grievance redressal is mostly to their content.
- Assistance from College regarding scholarships is good.
- Most students are satisfied with the assistance from the Students' Section. However they also want the Office staff to be more responsive and cooperative.

F. Your Opinion about EXTRA- CURRICULAR ACTIVITIES

- Students are enthusiastic and appreciative about the cultural activities of College.
- 40% of students (Arts and Science taken together) participate in Annual Sports. Some students have requested for larger playground and improvement of the sports room and arrangement for indoor games and gymnasium facilities.
- The general impression about activities of Students' Body is fair.
- Almost all the students have opined that the College Fest is a highly enjoyable programme.

G. Your Opinion regarding Computer Training Course running in College

- 177 students (Arts and Science taken together) have enrolled themselves for the WEBEL Computer Training Course.
- From the feedback of those who were enrolled for the course, it appears that the course content is more or less satisfactory.

H. Your Opinion about OTHER FACILITIES IN COLLEGE

- Students have received good support from Student Aid fund and Career Counselling and Placement Cell as well. Students of Hindi have requested for better placement opportunities.
- The quality and cost of food in the college Canteen has received average response. Some students have expressed dissatisfaction regarding the cleanliness of the College canteen. More sitting space is suggested by a good number of departments. Some students have suggested that dogs present in the compound should be prevented from entering the canteen.

- All departments have strongly voiced the need for a Girls' Common Room which is accessible to all students.
- The sanitary napkin vending machine should be kept in a working condition.
- The first aid facility available in the College has received average response. Students have suggested that a proper sick-room with basic medical facilities and trained personnel is necessary.

ONLINE TEACHING

- Students are divided in their response as to whether online mode of teaching learning should exist in addition to classroom teaching when normal teaching system is restored after the pandemic is over.
- They are satisfied with the internet facilities accessible to them for online classes and online study materials. Some departments have requested for better timings for online classes.
- Additional suggestions:
 - i) Students of Bengali and Hindi have requested for the exposure to the media house internships that would benefit those interested in a career in journalism. Internship opportunities have also been sought by the departments of Economics and Political Science.
 - ii) Students of English, Sanskrit and History have suggested that the authority should take effective measures to control the mosquito menace in the campus and the classrooms.
 - iii) Students have suggested that it would also have been better if the application form submission, fee payment and admit card receiving process had been conducted online. They have suggested a more efficient and organized system to ensure social distancing during form and fees submission in this pandemic situation.
 - iv) Students have suggested that language and art courses, basic first aid training and emergency training courses could be introduced.
 - v) Another suggestion has come for maintaining a student health policy.

** Students' Feedback on Individual Teachers mainly on curriculum delivery was also conducted.


Principal

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Bethune College, Kolkata
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Bethune College
Report of Students' Feedback Analysis
2020-21

No. of respondents (From UG Final Semester Students):

Science: 194

Date of Feedback : from 17.08.21 to 25.08.21 (Online , through Google forms)

A. Your Opinion about the COLLEGE:

- A large majority of the students are satisfied with the natural environment and security arrangement of the College, though some have requested more regular cleaning of the campus and more greenery.
- Number and cleanliness of classrooms could be increased.
- Most of the students have expressed gross dissatisfaction over cleanliness of toilets and general standards of hygiene and sanitization. A good number of students feel that the existing toilets need to be renovated and the total number of toilets should be increased.
- There is further scope for improvement in providing drinking water facilities to the students.

B. Your Opinion about your DEPARTMENT:

Science (Lab-based subjects)

- Most of the students are happy with the help they get from departmental Seminar Library.
- The students have voiced the need for more lab equipments and better upkeep of labs.
- Students of these departments have also mentioned that more practical classes, solving of questions and sums during class, more board work and completion of syllabus at least one month prior to examinations would help them more.
- Students in general are pleased about interaction with their Parents/ Guardians and the care taken by the teachers.

C. Your Opinion regarding help outside the class:

- Majority of students have indicated that they get good help from teachers outside class.
- They are happy with the academic counselling, tutorials and special classes arranged by the departments.
- Most students cherish the help they get from seminars and/ or invited lectures organized in the department.
- However, students of these Departments feel that more internship programmes should be introduced at the UG level for their benefit. They have also raised a demand for more educational tours conducted by their Departments.
- Some students have expressed the need for better facilities of personal and psychological counseling.
- Some departments suggested that further improvement in the use of teaching-learning aids in classroom can help them learn better.

D. Your Opinion regarding COLLEGE LIBRARY

- In general, the students have expressed their satisfaction regarding the availability of books and journals in the College library. However, students of the Hindi department have requested for more books related to the syllabus.
- Support from Librarian and library staff is up to the mark.
- However, computer along with internet facility may be improved.
- They have also mentioned that more reading space should be created in the library.
- The photocopy facility in the Library needs to be improved.
- Dust free library is a demand of a few students.

E. Your Opinion about COLLEGE ADMINISTRATION

- Majority of students believe that the admission procedure is fair and merit-based and the anti-ragging procedure is followed most satisfactorily in the College.
- However, some departments have expressed dissatisfaction regarding the marks awarded to them in CU online examinations (evaluated internally by the college). This is because of high marks being awarded by other colleges and the students apprehend they might not be able to get admission in many universities where admission tests are not being held.
- Almost all of them point out that their teachers are extremely concerned about their attendance.
- Authority's concern about their welfare and grievance redressal is mostly to their content.
- Assistance from College regarding scholarships is good. Students' Aid Fund has drawn a positive response from most students besides help regarding other grants and scholarships.
- Most students are not satisfied with the assistance from the Students' Section. They want the Office staff to be more polite, responsive and cooperative.
- The College photocopying facility has been found to be irregular and expensive.

F. Your Opinion about EXTRA- CURRICULAR ACTIVITIES

- Students are enthusiastic and appreciative about the cultural activities of College.
- 40% of students (Arts and Science taken together) participate in Annual Sports. Some students have requested for larger playground and improvement of the sports room and arrangement for indoor games and gymnasium facilities.
- The general impression about activities of Students' Body is fair.
- Almost all the students have opined that the College Fest is a highly enjoyable programme. However, they have requested that the annual Fest be organized in a month when there are no University examinations.

G. Your Opinion regarding Computer Training Course running in College

- 177 students (Arts and Science taken together) students have enrolled themselves for the WEBEL Computer Training Course.
- From the feedback of those who were enrolled for the course, it appears that the course content is more or less satisfactory.

H. Your Opinion about OTHER FACILITIES IN COLLEGE

- Students have received good support from Student Aid fund and Career Counselling and Placement Cell as well. However, some have raised the demand that Career Counselling programmes should be held for them right from the beginning of their course and not in the final year of their UG studies.
- The quality and cost of food in the college Canteen has received average response. Some students have expressed dissatisfaction regarding the cleanliness of the College canteen. More sitting space is suggested by a good number of departments. Some students have suggested that dogs present in the compound should be prevented from entering the canteen.
- All departments have strongly voiced the need for a Girls' Common Room which is accessible to all students.
- The sanitary napkin vending machine should be kept in a working condition.
- The first aid facility available in the College has received average response. Students have suggested that a proper sick-room with basic medical facilities and trained personnel is necessary.
- Students of Statistics department have desired a better computer lab and an increase in the number of seats of the Department.

ONLINE TEACHING

- Students are divided in their response as to whether online mode of teaching learning should exist in addition to classroom teaching when normal teaching system is restored after the pandemic is over.
- They are satisfied with the internet facilities accessible to them for online classes and online study materials. Some departments have requested for better timings for online classes.
- Additional suggestions:
 - i) Students have requested for the exposure to internships that would benefit their career.
 - ii) Students have suggested that the authority should take effective measures to control the mosquito menace in the campus and the classrooms.
 - iii) Students have suggested that it would also have been better if the application form submission, fee payment and admit card receiving process had been conducted online. They have suggested a more efficient and organized system to ensure social distancing during form and fees submission in this pandemic situation.
 - iv) Students have suggested that add-on certificate courses in language and art courses, basic first aid training and emergency training courses could be introduced to enhance their CVs.
 - v) Another suggestion has come for maintaining a student health policy.

**** Students' Feedback on Individual Teachers mainly on curriculum delivery was also conducted.**


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