

IQAC
Bethune College
Report of Students' Feedback Analysis
2019-20

No. of respondents:

Arts: 195 (including Economics)

Science: 199

Total: 394

A. Your Opinion about the COLLEGE:

- The natural environment and security arrangement of the College remains one of the major points of strength of the institution.
- However there is scope for improvement regarding cleanliness of College campus, especially classrooms. More dustbins should be placed in the campus, especially in the Vidyasagar Bhavan.
- Most of the students have expressed gross dissatisfaction over cleanliness of toilets. Most of them also think that students are not being careful in keeping the toilets clean. Toilets should be increased in number.
- Number of classrooms may be increased.

B. Your Opinion about your DEPARTMENT:

Arts (non-Lab based):

- Most of the students are happy with the help they get from departmental Seminar Library. Students of English have especially appreciated their departmental seminar library facilities.
- Students in general (both the streams) are pleased about interaction with their Parents/ Guardians and the care taken by the teachers.

Science- (Lab based)

- While most students of the science departments are happy with the laboratory facilities, students of Physics have requested for regular cleaning of laboratories.
- Almost all students of the science departments are happy with the help they get from departmental Seminar Library.
- Most students are satisfied with the availability of instruments and quality of equipments. However, students of Physics require more computers in their department.
- Majority of the students are satisfied with the presence and cooperation of teachers and support staff in the laboratories. Only students of Computer Science expect better assistance from the non-teaching staff.

C. Your Opinion regarding help outside the class:

- A large number of students have indicated that they get good help from teachers outside class.
- Most students cherish the help they get from seminars and/ or invited lectures organized in the department. Students are satisfied with the extent and scope of educational tours.
- Students of the History department have requested that discussion of topics in both English and Bengali would be much beneficial for them.

- Some students have expressed the need for better facilities of personal and psychological counseling, especially students of Bengali. However, students of the English department are especially appreciative of the psychological counseling.
- Another request placed by a few departments is the need for subject-specific career counseling.
- Some students of a department have noted that classes are hampered owing to administrative work of the faculties.

D. Your Opinion regarding COLLEGE LIBRARY

- In general, the students have expressed their satisfaction regarding the availability of books and journals in the College library. However, students of the Bengali department have requested for more reference books.
- It appears from the feedback given by students of History that more books in the Bengali language should be made available in the library.
- Support from Librarian and library staff is up to the mark.
- However, computer along with internet facility is less than required.
- A number of departments (English, Chemistry, Bengali, Philosophy etc.) have suggested that photocopying facility needs to be improved in the Library.

E. Your Opinion about COLLEGE ADMINISTRATION

- A good number of students hold positive opinion about College administration. Students are hugely satisfied with internal examination system, transparent admission process and anti-ragging procedure prevailing in the College.
- Almost all of them point out that their teachers are extremely concerned about their attendance.
- Authority's concern about their welfare and grievance redressal is mostly to their content.
- Assistance from College regarding scholarships is good.
- Most students hold a positive opinion regarding the assistance from the Students' Section and the College office. However they also want the Office staff to be more cooperative.

F. Your Opinion about EXTRA- CURRICULAR ACTIVITIES

- Students are enthusiastic and appreciative about the cultural activities of College.
- A good number of students participate in Annual Sports. Some students have requested for regular access to the playground.
- Although the general impression about activities of Students' Body is fair, better transparency in their activities is expected by a few students.
- Almost all the students have opined that the College Fest is a highly enjoyable programme.

G. Your Opinion regarding Computer Training Course running in College

- It appears that student enrollment in the WEBEL Computer Training Course has marginally declined during this session.
- From the feedback of those who were enrolled for the course, it appears that there is scope for improvement regarding the quality of training imparted.

H. Your Opinion about OTHER FACILITIES IN COLLEGE

- Students have received good support from Student Aid fund and Career Counselling and Placement Cell as well.
- The quality and cost of food in the college Canteen has received average response. Some students have expressed dissatisfaction regarding the cleanliness of the College canteen. More sitting space is suggested by a good number of departments. A few departments (Hindi, History) have indicated that the cost of food is not satisfactory.
- Many departments have strongly voiced the need for a Girls' Common Room which is accessible to all students.
- Students of Philosophy have noted that the gymnasium apparatus needs to be properly maintained.
- The sanitary napkin vending machine should be kept in a working condition.
- Drinking Water facility has to be enhanced. Students of Psychology department (97%) are highly dissatisfied regarding the drinking water facilities available in their building. A drinking water dispensing unit also needs to be installed at Vidyasagar Bhavan, as suggested by the response of Hindi, Philosophy, Physics and History departments.
- The first aid facility available in the College has received average response. Students have suggested that a bigger sick room/ medical room is necessary.
- Additional grievances and suggestions:
 - i) Students of Statistics, Sanskrit and History have suggested that the authority should take effective measures to control the mosquito menace in the campus.
 - ii) Students of Statistics have complained regarding the accumulation of water in front of their department.
 - iii) Workshops and classes for competitive examinations would be beneficial for them.
 - iv) Training in public speaking and social skills may be organized in the College.

**** Individual Teachers' Feedback was also taken like the previous Session.**


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