## <u>IQAC</u> Bethune College

## Analysis of Parents' Feedback collected during PTM Session -2019-20

SEM -1 -No. of parents- 326

SEM -3 - No. of parents- 259

3rd Yr - No. of parents - 164

In general, parents have a good opinion regarding the role played by the college in the holistic development of the students. During the meeting, parents were made aware of the individual performance and attendance of each of their wards, as well as any specific improvement or care needed.

All the parents are aware of the glorious history of the College and have selected this college for its good reputation. Some have mentioned the NIRF rank as an additional reason for selecting this college. Almost all the parents consider the teaching —learning environment of the college to be good. Most guardians have opined that private tuition is not necessary. They have also expressed their satisfaction regarding the student mentoring system and the introduction of college mid-semester examinations in the CBCS system. A few departments have suggested introduction of monthly tests and mock-tests before examinations whereas some have requested for more remedial classes, revision classes, practice practical classes and monitoring of individual student progression.

In their view, the discipline and security of the college is praiseworthy. All the parents also have a good opinion regarding the library. Some parents have suggested that more books could be issued to the students. A request has also been placed to keep the library dust-free. It also appears that more books pertaining to the syllabus of Hindi (Hons.) need to be purchased.

Although most parents are happy with the canteen facilities, some have suggested improvement in the quality of food and increase in seating capacity. More purified drinking water facilities should be installed in the canteen and every floor of every building.

They have also expressed a positive outlook towards the extra-curricular and sports activities organized by the college. Parents are happy regarding the inculcation of social awareness and moral values by the institution. However, parents have opined that classrooms, laboratories and corridors need to be cleaned regularly. They are not satisfied with the hygienic standards and cleanliness of the toilets. Guardians of outstation students have reiterated the long-standing requirement of a college hostel.

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