

IQAC
Bethune College
Report of Students' Feedback Analysis
2018-19

No. of respondents:

Arts: 172 (including Economics)

Science: 187

Total: 359

Date of Feedback: 7th January, 2019

A. Your Opinion about the COLLEGE:

- The students have appreciated the Natural environment and Security arrangement of the College.
- Cleanliness of College Campus, especially Classrooms should also be improved. More dustbins should be placed in the campus.
- Most of the students have expressed gross dissatisfaction over cleanliness of toilets. More than 70% of them think that students are not being careful in keeping the toilets clean. Toilets should be increased in number.
- Availability of Classrooms may be increased. Students of Political sc. Department have drawn attention to the fact that their Classroom door needs repair. Students of Statistics department expressed their need for a dedicated classroom. Students of Zoology and Botany are not happy with the Classroom space provided.

B. Your Opinion about your DEPARTMENT:

Arts(non-Lab based):

- Most of the Students are happy with the help they get from Departmental Seminar Library.
- Students in general (both the streams) are pleased about interaction with their Parents/ Guardians.

Science- (Lab based)

- Proper Computer laboratory to be set up – Statistics
- Almost all Students are happy with the help they get from Departmental Seminar Library while in the Zoology departmental library there is scope for improvement.
- Most students are satisfied with the availability of instruments and quality of equipments. However, better instruments and bigger labs would be appreciated by students of Zoology.
- Presence and cooperation of Teachers and support staff in the Labs are satisfactory.

C. Your Opinion regarding help outside the class:

- A large number of Students have indicated that they get good help from teachers outside class. However, Tutorial classes should be organized regularly (Eng). Students of Psychology department expect better communication and approachability from teachers outside class.



- Most students cherish the help they get from seminars and/ or invited lectures organized in the department. A section of students (Psychology, Zoology and English) are not satisfied with the extent and scope of educational tours, their participation in inter college competitions, seminars etc. Some of them want that number of classes of General subjects should be increased. A few suggested extra classes (Hindi).
- Some of the students expressed their view that they would be benefitted academically if teachers would converse both in English and in Bengali.
- More help from Psychology department is solicited. It shows that many of the Students are not aware of the Personal Psychological Counseling facility available at the institution. Quite a few indicated disappointment over the matter. Students of history department expressed their desire for a College appointed counselor or psychologist to help in the mental growth of the students.

D. Your Opinion regarding COLLEGE LIBRARY

- The students are satisfied with the availability of books and journals in general but a more organized Library would be appreciated.
- Support from Librarian and Staff are up to the mark. Reading room space is not enough.
- Computer along with internet facility is less than required.
- Photocopying facility needs to be essentially improved in the Library.

E. Your Opinion about COLLEGE ADMINISTRATION

- A good number of Students hold positive opinions about College administration. They are hugely satisfied with Internal examination system, Admission process and Anti-ragging procedure prevailing in the College.
- Almost all of them point out that their teachers are extremely concerned about their attendance.
- Authority's concern about their welfare and Grievance redressal is mostly to their content.
- Assistance from College regarding Scholarships is good.
- They expect the Office Staff specially Students' Section to be more friendly and helpful.

F. Your Opinion about EXTRA- CURRICULAR ACTIVITIES

- Students are enthusiastic and appreciative about the cultural activities of College. Some opine that selection to the College choir should be more transparent.
- About 50% students from Arts departments participate in games and Sports. A lesser percentage of students from sciences do the same.
- Impression about activities of Students' body is fair.
- Students also gave positive feedback regarding the One Week Long Sampriti Saptaha conducted by the College in collaboration with RKM Swami Vivekananda Ancestral Home and Cultural Centre. This week-long programme included Essay writing, Elocution, Poster painting, Quiz, Seminar based on the theme. The experience improved their knowledge about Swami Vivekananda in an enjoyable manner.

G. Your Opinion regarding Computer Training Course running in College

- About 50% of students were enrolled in the Computer Training Course running in college. Students of Statistics and Computer Sc. and to some extent Zoology, Psychology, English and History are not very interested in enrolling for the same.
- The opinion about quality of training imparted is average indicating possibility for improvement.

H. Your Opinion about OTHER FACILITIES IN COLLEGE

- Students have received good support from Student Aid fund and Career Counselling and Placement Cell as well.
- Cleanliness and ambience of Canteen has received average response. More sitting space is suggested. Quality of food is okay. But the rising price of food is of main concern to the students.
- Common Room is immediately required and Drinking Water facility has to be enhanced.
- Most of the students are not pleased about First aid facility available in the College. There should be a proper sick/ Medical room.
- Students have also suggested the following:
 - i) Vending and disposal machine for Sanitary Napkins are urgently needed.

IQAC observes that more awareness should be created in this matter as Vending Machine is already installed in campus.


ii) Mosquito problem should be addressed properly.

iii) Games period should be incorporated.

** Students' Feedback on Individual Teachers' mainly on Curriculum delivery was also conducted like previous Session. They were submitted to the Principal for her perusal maintaining confidentiality.


Principal

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